

Lakeshore Regional Entity (LRE) - Lakeshore Regional Entity is a Pre-Paid Inpatient Health Program (PIHP) consisting of 5 Community Mental Health Services Programs representing 7 counties in Western Michigan.

The LRE is currently seeking a Director of Quality Improvement, under the supervision of the Chief Operating Officer, is a key position with primary responsibilities for the ongoing development, implementation, and monitoring of the Quality Assessment and Performance Improvement Plan (QAPIP) and performance improvement projects for the PIHP, as well as provide support and oversight for PIHP through the infusion of day-to-day quality improvement methods in the work environment. This position may also provide other administrative services including serving as LRE representative at the State Quality Improvement Council meetings and State Compliance meetings. The Director of Quality Improvement position maintains processes and procedures for information collection and reporting for the PIHP and its member Community Mental Health Service Programs (CMHSPs), monitors information for quality against internal and external standards, ensures production of standardized reports to meet contractual obligations, and adheres to Federal/State Regulations. The position provides assistance to all officers of the organization in supporting analysis to identify patterns and trends in care, participates in external quality reviews, and ensures compliance with legal and contractual obligations. This position is responsible for supervision and oversight of the Home-and- Community Based Transition Project on behalf of the LRE, including assuring coordination with member agencies and the Michigan Department of Health and Human Services (MDHHS).

Bachelor's degree in Business, Psychology, Public and/or Health Administration, Social Work, or a related field, three years working experience in a quality improvement capacity in the healthcare field, knowledge of the principles and practices of continuous quality improvement through accreditation and other quality measures for behavioral health, knowledge of appropriate MDHHS rules, regulations, and standards relating to quality improvement, knowledge of methods and techniques of research, statistical analysis, and report presentation; and flexibility to meet obligations outside of normal business hours is required. Master's degree in Business Administration, Psychology, Public or Health Administration, Social Work, Counseling, or related degree, experience in and use of data analytics and population health for the purpose of performance improvement, experience in a Michigan Community Mental Health Services Program or a PIHP, knowledge of managed care compliance requirements, experience in a CMHSP or other behavioral healthcare systems or provider, and knowledge of managed care compliance requirements are preferred.

Minimum hours will be 40 per week. Compensation commensurate with education and experience. Please submit salary expectations along with resume to HumanResources@lsre.org.

Lakeshore Regional Entity offers an attractive benefit package including health, dental, vision, and retirement plan (benefits available vary based on full-time/part-time status). We are an EEO Employer and committed to attracting a diverse and talented workforce to meet the needs of our diverse community.

A full position description can be found at <https://www.lsre.org/careers>.