



Information Officer Report – October 2020

Summary:

1. MCIS Software:

Medicaid Enrollment Data: PCE Systems is pursuing a revamp of the 834 Medicaid Enrollment onboarding process, after an extended effort working with MDHHS to thoroughly understand and document new features and previously misunderstood elements of the MDHHS 834 Enrollment files. As part of this work, they will also generate a “**Master Eligibility File**” (using 834 Enrollment and 820 Payment Detail data) that will be the local regional counterpart to the new Milliman “Master Eligibility File” they will build to use in connection with the Encounter Quality Initiative (EQI) [*new consolidated financial reporting templates*] and to use in the annual Medicaid rate setting process. This new “Master Eligibility File” will be an important resource for PIHPs as they perform “EQI vs Encounters” reconciliation and fund source alignment during the FY20 fiscal year end reporting cycle (February 2021).

2. Planned Data Exchanges with Beacon Health Options: These efforts continue moving forward:

- **Encounters:** The initial encounters on-boarding and testing cycles continue on the Beacon side and are approaching completion. Once that is finished, ongoing data movement from LRE to Beacon will be enabled by LRE, and Beacon will begin re-writing the existing (temporary) encounter reporting and BHTEDS reporting in order to enable those in the Beacon “**Intelligence Connect**” system.
- **Additional data extract files** requested by Beacon are still on the project design board including: SIS data, LOCUS data, decision support tables, Eligibility 834/271 data, and PMPM payment details. There has been no substantial movement on these additional items during the last period due to other required preparatory steps that have been ongoing including resolution of the MDHHS 834 eligibility file concerns with PCE Systems and Beacon contract negotiations.

3. FY20 data reporting to MDHHS:

Encounter reporting for FY20 is still showing a significant drop in services for February forward, due to both a reduction in service units due to the **COVID-19** Pandemic and a pronounced claim reporting lag.

HealthWest Plan of Correction (POC): HealthWest continues working through their Plan of Correction (POC) process to get their data submissions caught up. Although they submitted a substantial number of encounters in September, many of those data records still have data issues that will need to be remediated (such as the service cost being set to zero dollars). Also, lingering structural issues are still being identified and corrected in some of the 837 encounter files.

BHTEDS: Our region’s performance on Substance Use Disorder BHTEDS continues to track above the 95% minimum standard at **96.71 %**, however the slight decline from last month now puts us next to last in rank among all PIHPs. Mental Health BHTEDS continue to come in below standard again this period. See also the MDHHS completeness measures (*as of 09/23/2020*) below, under “Additional Details”.

- Annual **Medicaid Explanation Of Benefits (EOB)** statements (an annual federal anti-fraud requirement) were sent out for FY20 over the last period *(based on a random sample of clients served during the fiscal year)*. These are required to be sent out to at least 5 % of served clients each fiscal year.

Additional Details: BHTEDS Completeness – per MDHHS (9/23/2020):

Mental Health BHTEDS (excludes “crisis only” episodes of care):

FY20 MH Encounters w/BH-TEDS records				
Encounters: 10/01/2019 - 07/31/2020*		BH-TEDS: 07/01/2018 - 09/23/2020		
Region Name	Submitter ID	Distinct Count of Individuals With		Current Completion Rate
		Non-H0002 & Non-Crisis Encounters	Non-H0002, Non-Crisis, & Non-OBRA Assessment Encounters But NO BH-TEDS Record Since 07/01/2018	
CMH Partnership of SE MI	00XT	9,145	214	97.66%
Detroit/Wayne	00XH	55,882	4,244	92.41%
Lakeshore Regional Entity	00ZI	16,918	1,086	93.58%
Macomb	00GX	10,308	311	96.98%
Mid-State Health Network	0107	37,083	1,623	95.62%
NorthCare Network	0101	5,529	44	99.20%
Northern MI Regional Entity	0108	10,986	298	97.29%
Oakland	0058	16,600	575	96.54%
Region 10	0109	14,850	63	99.58%
Southwest MI Behavioral Health	0102	18,192	1,336	92.66%
Statewide		195,493	9,794	94.99%

Mental Health Crisis Only BHTEDS:

FY20 Crisis Encounters w/BH-TEDS records				
Encounters: 10/01/2019 - 07/31/2020*			BH-TEDS: 07/01/2018 - 09/23/2020	
Distinct Count of Individuals With				
Region Name	Submitter ID	Crisis Encounters	Crisis Encounters But NO BH-TEDS Record Since 07/01/2018	Completion Rate
CMH Partnership of SE MI	00XT	1,821	458	74.85%
Detroit/Wayne	00XH	8,299	2,350	71.68%
Lakeshore Regional Entity	00ZI	5,265	424	91.95%
Macomb	00GX	1,115	10	99.10%
Mid-State Health Network	0107	10,222	638	93.76%
NorthCare Network	0101	1,888	43	97.72%
Northern MI Regional Entity	0108	3,550	129	96.37%
Oakland	0058	3,308	18	99.46%
Region 10	0109	1,475	2	99.86%
Southwest MI Behavioral Health	0102	3,058	280	90.84%
Statewide		40,001	4,352	89.12%

Substance Use Disorder BHTEDS:

FY20 SUD Encounters w/BH-TEDS records				
SUD Encounters from 10/01/20019-07/31/2020			Does Not Have Open Admission at Time of Encounter	
Distinct Count of Individuals With				
Region Name	Submitter ID	Encounters	Encounters But NO BH-TEDS Record	Completion Rate
CMH Partnership of SE MI	00XT	2,700	72	97.33%
Detroit/Wayne	00XH	9,073	2	99.98%
Lakeshore Regional Entity	00ZI	5,470	180	96.71%
Macomb	00GX	4,291	10	99.77%
Mid-State Health Network	0107	10,033	6	99.94%
NorthCare Network	0101	1,458	3	99.79%
Northern MI Regional Entity	0108	3,472	117	96.63%
Oakland	0058	3,583	1	99.97%
Region 10	0109	4,704	24	99.49%
Salvation Army	002Y	484	71	85.33%
Southwest MI Behavioral Health	0102	4,708	129	97.26%
Statewide		49,976	615	98.77%